



# MEETING MINUTES

<b>Event:</b>	Brisbane Airport Community Aviation Consultation Group
<b>Date &amp; Time:</b>	10:00am – 12:15pm, Tuesday 30 August 2016
<b>Venue:</b>	Amsterdam Room Brisbane Airport Corporation HQ

	Activity	Facilitator
<b>Attendees</b>	Major General Peter Arnison (Chair) Professor Jim Nyland (Community Member) (JN) Mr Peter Bailey (Community Member) (PB) Mr Rob Irwin (Airservices – Airlines Relations Manager – Brisbane Region) (RI) Ms Helen Gannon (Dept Infrastructure & Transport) (HG) Robert Imrie (BCC) (RI) Ms Helen Clarke (BAC) (HC) Mr Paul Coughlan (BAC) (PC) Ms Rachel Crowley (BAC) (RC) Mr Cory Heathwood (BAC) (CH) Ms Jessica Shannon BAC (JS)	
<b>Guests</b>	Hannah Stanley (QUT) (HS) Gaynor Sipolis (BAC) Minutes Secretary	
<b>Apologies</b>	Ms Julieanne Alroe (BAC) Mr Mark Willey (BAC) Ms Helen Ford Allen (Community Member) Professor Laurie Buys (Community Member) Ms Katherine Cullerton (Community Member) Ms Kate Bailey (Community Member) Mr Chris Kang (Community Member) Mr Adrian Sloodjes (Virgin) Mr Andy Bauer (Captain Virgin Australia) Mr Flyn Van Ewijk (Qantas) Mr Richard Waugh (Captain Qantas) Mr Earl Brown (CASA) Mr Bradley Johnson (CASA) Ms Karyn Rains (BAC) Mr James Coutts (QLD DIP) Mr Chris Moore (Rep for Griffith) Ms Peta Harwood (BCC)	
<b>Welcome</b>	<b>Welcome</b> Meeting start: 9.55am. Welcome to all and to Hannah Stanley, QUT Student who is doing a PHD on international airport planning. Apologies noted.	
	<b>Confirmation of Previous Minutes</b>	Chair
	Approved and signed.	
	Actions Arising from Previous Minutes <ul style="list-style-type: none"> <li>• <b>AsA to present on AsA website</b> – RI to present today.</li> <li>• <b>AsA to cross check Ashgrove noise results</b> - Review of the LaMax single event for the A320 as it appeared extreme relative to the average maximum noise levels. A</li> </ul>	Chair

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<p><i>re-evaluation of the recording indicated that the single event attributed to the A320 was actually a motor bike - report has been updated accordingly on AsA website.</i></p> <ul style="list-style-type: none"> <li>• <b>AsA to provide an update on PFC</b> - see provided printed fact sheets.</li> <li>• <b>Robert Imrie to follow up BCC works at Viola Place.</b> - BCC advised that Council has allocated a budget of \$575,000 for the Viola PI to Schneider Rd section of the Moreton Bay bikeway for this financial year. (Annual Plan and Budget 2016-17, Strategy 2.1.3.1 Provide Cycling Infrastructure, Constructing Key Bikeway Links in Brisbane Suburbs. Appendix of Schedules). Planning work is currently progressing. We have no details on the work scheduled at this time. Council gave an undertaking to provide updates on this project at future meetings.</li> <li>• <b>Ted Slater to write a synopsis of the view of a Community Member and their participation in the BACACG</b> – JS to follow up with Ted Slater.</li> </ul>	
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<p><b>Regular Reporting Updates</b></p>	
<p>Community Members reports</p>	<p>Community Members</p>
<p>Jim Nyland:</p>	
<ul style="list-style-type: none"> <li>• Thanks Chair and BAC for providing the contacts for possible partnership opportunities.</li> <li>• Currently working on Brisbane Lion's partnership.</li> <li>• Raises third party report of concerns in local Federal electorate of that Banyo will experience increased aircraft noise when new runway opens. Expresses confidence that BAC will manage.</li> <li>• RC to follow up concerns with local member – <b>ACTION</b>.</li> <li>• Chair comments that the main question would be where AsA will put the flight path.</li> </ul>	
<p>Chair:</p>	
<ul style="list-style-type: none"> <li>• Control Tower visit to be rescheduled for next meeting - <b>ACTION</b>.</li> <li>• This visit will give the group a better understanding of the landscape and the current flight paths.</li> <li>• Chair would like a comparison of the current noise levels in Ashgrove (where the baseline is now). This will provide a comparison for when NPR opens in 2020.</li> <li>• Request that AsA arrange - <b>ACTION</b>.</li> </ul>	
<p>Peter Bailey</p>	
<ul style="list-style-type: none"> <li>• Feels that the Airport is doing everything within its capability to decrease aircraft noise.</li> </ul>	
<p>Hannah Stanley</p>	
<ul style="list-style-type: none"> <li>• Updates group on her PHD to date – International Comparison Study on Brisbane, Vancouver and Dusseldorf Airports.</li> <li>• Noise is a focus and how airports deal with this, and what engagement models are used ie committees etc.</li> <li>• Study includes all funding models: privatised, government owned and mixed funding airports.</li> </ul>	

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<p><b>Noise Complaints</b> (Refer presentation)</p> <ul style="list-style-type: none"> <li>• Overall complaints have spiked however, 192 complaints are from one complainant in Tingalpa area.</li> <li>• Monthly performance for same period last year: Complaints – 205% - Complainants 25%</li> <li>• Monthly performance for same period last year minus number 1 Complainant: Complaints -14% - Complainants – 21%.</li> <li>• Complaints from the suburb of Brighton would be due to resealing of the main runway driving increased use of cross runway.</li> <li>• March and April show good percentages for over bay operations and respite nights, resealing of the runway had not started at this time.</li> </ul> <p><i>Comments</i></p> <ul style="list-style-type: none"> <li>• <i>Over bay operations cannot be used when the runway is wet, wind conditions and the Pilot choice.</i></li> <li>• <i>Runway overlay started in May and works occur between 1.00 5.00am through to September.</i></li> <li>• <i>Some airlines have felt the impact of the closure dramatically but accommodate due to the fact this is essential work and sufficient time was given to accommodate. Airlines indicate that permanent re-timing of these services and potential new services that require night operating hours to make connections would result in a complete loss of those services</i></li> <li>• <i>Southside community is currently accustomed to a high level of night-time respite due to the overlay and there could be the perception that something has changed when this is complete. RC says that the general media will be informed that this is a case of operations going back to normal.</i></li> </ul>	<p>Helen Clarke, BAC</p>
<p><b>RDMS and On Time Performance</b> (Refer presentation)</p> <ul style="list-style-type: none"> <li>• RPT flights have arrived and departed on time 88.8% for the complete FY16; finishing higher than the FY15 average of 85.8%.</li> <li>• RPT flights average 6.8 minutes delay for the complete FY16; improvement on the FY15.</li> <li>• RPT flights in June 2016 arrived and departed on time 86.7% of the time, slightly down from June 2015.</li> <li>• RPT flights in June 2016 experienced an average of 8.2 minutes delay, slightly up from June 2015.</li> <li>• The average weekday movements in June 2016 was 622.</li> <li>• Fog affected June average results.</li> </ul> <p><i>Comments</i></p> <ul style="list-style-type: none"> <li>• <i>New technology used by AsA has resulted in increases of OTP. Holding patterns still occur occasionally however the ground delay system has improved this situation.</i></li> </ul>	<p>Helen Clarke, BAC</p>
<p><b>Brisbane Airport Community Activities</b></p> <ul style="list-style-type: none"> <li>• Two community festivals – Teneriffe and Morningside. Questions focussed on general airport information, NPR, flights paths and major projects. An AsA representative is now present at all community festivals.</li> <li>• Morningside Festival attracted 120 people to the BNE marquee.</li> <li>• Nundah Festival beginning of September.</li> <li>• Presentation to Holland Park Probus Club.</li> </ul>	<p>BACACG Secretary</p>

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<ul style="list-style-type: none"> <li>• 10 community bus tours.</li> <li>• Visits to Discovery Centre online from end June – 309.</li> </ul>	
<p><b>BACACG website / community correspondence</b> (Refer report)</p> <ul style="list-style-type: none"> <li>• Total of 113 complaints and 15 compliments were received since June 29. <i>Main issues are:</i></li> <li>• New online booking system for parking - 23 complaints.</li> <li>• Credit card usage issues with Smarte Carte (baggage trolley hire, Domestic Terminal).</li> <li>• Screening process.</li> </ul>	BACACG Secretary
<p><b>BACACG Annual Report</b></p> <ul style="list-style-type: none"> <li>• Distributed to group.</li> </ul>	BACACG Secretary
<p><b>Airservices Australia Update</b> (Refer Presentation)</p> <p><b>Air Services Operating Model</b></p> <ul style="list-style-type: none"> <li>• On 1 July 2016, Airservices started the transition to a new operating model which fundamentally changes how the organisation works.</li> <li>• The new operating model is focused on value driven outcomes through two service delivery lines – Air Navigation Services and Aviation Rescue Fire Fighting.</li> <li>• Local aircraft noise issues will now be managed locally, with locally based staff fulfilling the role of attending community meetings.</li> <li>• Support for community meetings will still be provided by a centralised Strategic Stakeholder unit (similar to the former Community Relations unit).</li> <li>• RI will continue to be the representative for BACACG and will work closely with BAC on the NPR project.</li> </ul> <p><b>On-Line Reporting</b></p> <ul style="list-style-type: none"> <li>• Replacing written reports about aircraft noise issues to on-line reporting – replacing the airport Aircraft Noise Information Reports which until now have been published quarterly.</li> <li>• On-line reporting will still include data for aircraft movements, runway use and noise monitoring, but with more emphasis on noise issues. For major airports, the amount of data and inquires available will increase.</li> <li>• Reporting for airports progressively moving to the on-line format July-September using a link from our Aircraft Noise webpage: <a href="http://www.airservicesaustralia.com/aircraftnoise/">http://www.airservicesaustralia.com/aircraftnoise/</a>.</li> </ul> <p><b>Short Term Noise Monitoring</b></p> <ul style="list-style-type: none"> <li>• Short Term Noise Monitoring - CACG action - LAm<sub>ax</sub> levels previously reported for the A320 (similar to Antonov)</li> <li>• Acoustic Engineers re-validated results and updated the report to exclude the LAm<sub>ax</sub> for the A320 as it was due to ground noise (motorbike). Republished on the Airservices website mid-July.</li> </ul> <p><i>Comments</i></p> <ul style="list-style-type: none"> <li>• Noise Monitors are in the process of being allocated to gain the comparison.</li> <li>• Airspace Design – early days but the formation of routes are coming together.</li> </ul> <p><b>Smart Tracking use</b></p> <ul style="list-style-type: none"> <li>• Month Total Jet arrivals Total RNP AR (Smart Tracking) arrivals</li> </ul>	Rob Irwin, AsA

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<ul style="list-style-type: none"> <li>• % Total arrivals % Arrivals RWY01 % Arrivals Noise monitors are in the process of being allocated to gain the comparison.</li> </ul> <p><b>Complainants &amp; issues</b></p> <p>Primary Issues:</p> <ul style="list-style-type: none"> <li>• Change of/different/location of flight path.</li> <li>• Increased frequency of flights on ILS due to weather change.</li> <li>• Use of RWY14/32 – General Aviation.</li> </ul> <p>Comments</p> <ul style="list-style-type: none"> <li>• <b>ACTION</b> RI to find out if complaints from the television network helicopters are recorded separately and if generally many complaints are received on the whole.</li> </ul> <p><b>Smart Tracking use</b></p> <p>Comments</p> <ul style="list-style-type: none"> <li>• This approach used is dependent on aircraft.</li> <li>• This can be programed into the aircraft, procedure becoming more prevalent.</li> <li>• Combination of ILS and visual approaches.</li> <li>• Long haul flights tend to use the ILS.</li> </ul> <p>Notes:</p> <ul style="list-style-type: none"> <li>• Air Traffic Controllers are not part of the AsA reduction of staff.</li> <li>• Separate ATC's will be managing the NPR with dedicated training.</li> </ul>	
<p><b>NPR Update</b> (Refer presentation)</p> <ul style="list-style-type: none"> <li>• Currently in Phase 2 and 3.</li> <li>• Seawall and site access contract awarded.</li> <li>• Dryandra Road under-pass tender to be awarded before Christmas 2016. Works will include a four lane underpass and a temporary airside road, with a dewatering operation required.</li> <li>• End of 2017 will see construction underway.</li> <li>• Airfield works is a massage project, to be awarded around June 2017. This involves a bridge over Kedron Brook and 80 million dollars' worth of airfield lighting.</li> <li>• Ongoing and regular engagement with airlines and AsA</li> <li>• Praise to Federal Government (Helen Gannon) and CASA with total alignment of all.</li> <li>• Other airports are looking at BNE as a model on 'how to build an airport'.</li> <li>• BNE is very mindful of our tenants and the community.</li> </ul>	Paul Coughlan, BAC
<p><b>Communication activities for community participation</b></p> <ul style="list-style-type: none"> <li>• How do we talk to the 22,000 plus people that work on Airport?</li> <li>• Difficulties in building a database.</li> <li>• Conversation with Fairfax re an online airport community newspaper.</li> <li>• User generated site.</li> <li>• BAC will go to companies on airport and encourage use and to upload their stories.</li> <li>• Ideal tool to communicate road closures, staff offers etc.</li> <li>• Officially partnership between BAC and Fairfax to be launched in the next few weeks.</li> <li>• <a href="https://airport.brisbanetimes.com.au/">https://airport.brisbanetimes.com.au/</a></li> </ul>	Rachel Crowley, BAC
<p><b>General Business, Meeting Dates 2016 – Please note dates</b> Tuesday 29 November 2016</p> <ul style="list-style-type: none"> <li>• The CACG will take place in October – good opportunity to meet with other CAGS's attendees and the Noise Ombudsman.</li> </ul>	Chair



Activity	Facilitator
<ul style="list-style-type: none"><li>• <b>Meeting dates for 2017:</b> Tuesday 7 March 2017 Tuesday 30 May 2017 Tuesday 8 August 2017 Tuesday 14 November 2017</li><li>• <b>Next meeting: 29 November.</b></li><li>• Meeting close: 11.25am.</li></ul>	
<b>Lunch</b>	