

Meeting Minutes – Meeting No. 13 / 2013

Brisbane Airport Community Aviation Consultation Group (BACACG)

<i>Scheduled date/time</i>	Tuesday 26 March 2012, 10:00am–12.30pm
<i>Place</i>	Brisbane Airport Corporation Head Office, 11 The Circuit, Brisbane Airport
<i>Present</i>	Major General Peter Arnison (Chair) Ms Kate Bailey (Community Member) Ms Jackie Cann (Community Member) Mr James Coutts (QLD State Government) Mr John Crane (Virgin) Ms Rachel Crowley (BAC) Ms Helen Gannon (Dept Infrastructure & Transport) Mr Neil Hall (Airservices Australia) Mr Richard Hurl (Brisbane City Council) Ms Toni Kasch (BAC) Ms Elissa Keenan (Airservices Australia) Mr Bryan Nichols (Airservices Australia) Mr Simon Penrose (Community Member) Ms Karyn Rains (BAC) Mr Terry Rossito (BAC) Mr Ted Slater (Community Member) Mr Adam Stevenson (QLD State Government) Mr Jon Stewart (Tourism & Transport Forum) Mr Scott Stone (Commonwealth Government) Mr Angus Sutherland (Kevin Rudd's Office) Mr Mark Willey (BAC) Mr Michael Wright (Airservices Australia) <i>Ms Jacinta Messer – (BAC) (BACACG Secretary)</i> <i>Ms Gaynor Sipolis – (BAC) (Minutes Secretary)</i>
<i>Apologies</i>	Ms Julieanne Alroe (BAC) Professor Laurie Buys (Community Member) Mr Paul Coughlan – (BAC) Ms Helen Ford Allen (Community Member) Mr Mal Lane (State Department) Mr Flyn Van Ewijk (Qantas) <i>The meeting commenced at 10.10am</i>
1. Introduction and welcome	The Chair welcomed newcomers Adam Stevenson, Angus Sutherland, Richard Hurl, Bryan Nichols and Neil Hall.
2. Confirmation of previous minutes	The Chair signed the minutes of the previous meeting.
3. Actions from meeting held 03/12/2012	Action #1 – BACACG Secretary to arrange an invitation to the new Chairman of Airservices to attend a BACACG meeting in 2013 – <i>complete</i> . Action #2 – Community members invited to go through the body scanners at Brisbane Airport – <i>complete</i> . Action #3 – BAC to provide Helen Ford Allan with information regarding the topsoil and mulch compost being developed from land clearing to be used for new runway airfield landscaping – <i>complete</i> . Action #4 – Ted Slater to pinpoint the exact location regarding concerns of water quality – <i>ongoing. To be settled out of session</i> . Action #5 – Karyn Rains to obtain water quality and/or sediment testing results from BAC Environment, if it is available for the area specified by Ted

Slater – *ongoing. To be settled out of session.*

Action #6 – Elissa Keenan to cover the Noise Abatement Procedures Review at the next BACACG – *ongoing.*

Action #7 – BACACG Secretary to circulate REIQ fact sheet to BACACG members – *complete. MW explained REIQ partnership to new members.*

Action #8 – BACACG Secretary to request feedback from the BACACG members on the recommendation in the Airservices Environmental Monitoring Unit Review – *complete.*

4. Airservices Update

Elissa Keenan provided an update and presentation on the Noise Mitigation Change Process and how these changes will ensure they are receiving a better quality of feedback from the community.

Airservices are keen to obtain the feedback from the BACACG early in the process of changing operations.

Michael Wright updated the group on the DAP changes.

5. Update on Laravale SID

Elissa Keenan discussed Ted Slater's submission regarding potential improvements to the area of Pinkenba through changes to the existing "dog leg".

Ted Slater is seeking further clarification on this matter and will liaise with Airservices out of session to resolve this matter.

6. Regular reporting updates

Community Member Reports

Kate Bailey has received a number of submissions regarding aircraft noise and will send specific dates and time to ASA for investigation.

Ted Slater has submitted his proposal for regarding the "dog leg" over Pinkenba and would like further explanation and clarification from Airservices in relation to this matter. TS also expressed concerns over some the drainage issue on Lomandra Drive. TS also reported that a good response was received from the community about the new intersection at Qantas Drive.

Jackie Cann reported she has received many complaints about aircraft noise and people are experiencing significantly more aircraft noise.

In response to Jackie Cann, Neil Hall advised the bad weather has meant aircraft noise over residential areas has been more consistent.

Jackie Cann also reported she was unaware of the Community Information Exchange in Bulimba and requested we use radio and personally addressed letters to advertise in the future.

Simon Penrose told the group he had received good general feedback regarding Brisbane Airport, however he had noticed some lights over parking bays in the car park at the Domestic Terminal, were producing an incorrect reading.

Noise Complaints

Mark Willey provided an update on the complaints data from Airservices and reported the number of complainants rather than number of complaints in line with recommendations from the Noise Ombudsman. MW also advise that as a result of the single runway operations there had been an increase in complaints.

Technical Noise Working Group

MW discussed the ACE project initiatives and NAP procedure limitations that were discussed at the last Technical Noise Working Group.

Jackie Cann asked if it would be possible to divert aircraft to smaller, regional airport to help alleviate the traffic.

Scott Stone advised Archerfield is in the master planning process and it is the responsibility of Archerfield Airport to pursue this subject. Amberley lacks the necessary facilities as an alternative and Toowoomba does not service Brisbane, particularly for business passengers.

Runway Demand Management System (RDMS) and Delays

Mark Willey provided an update on the RDMS system and how this tool will assist in setting capacity targets and reduce delays.

John Crane said this is a new system and, while the benefits of the system are difficult to measure, he remains optimistic about the benefits it can achieve in the upcoming season.

Brisbane Airport Community Activities

JM reported on the recent Community Information Exchange at Bulimba. Close to 50 members of the community attended and there were 22 Brisbane Airport Corporation staff, Airservices staff and a Qantas and Virgin pilot available to answer any questions from the community.

The next Community Information Exchange will be held on 22 May 2013 in the Hemmant and Murrarie area.

BACACG website / community correspondence

JM reported on the complaints for December 2012 to February 2013. There was 223 formal complaints received and key issues identified are online bookings in the car park, website, other complaints, car park related and aircraft delays.

JM also told the group in December 2012 the BACACG received a submission from the Bicycle User Group (BUG) regarding cycling on airport. BAC responded to these issues out of session and Mitch Bright, Head of the BUG, was invited to attend the BACACG meeting. Mr Bright declined because these issues have since been resolved.

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| 7. Review BACACG Annual Report | PA discussed the 2012 BACACG Annual Report which was distributed to all attendees. |
| 8. Delays at Brisbane Airport | RC provided a summary on the media attention delays at Brisbane Airport has received and advised BAC is working hard to reach a resolution. BAC is tweeting each morning an MTF Brief on average delays for BNE for the day, and any known problems at other national airports that may impact BNE. |
| 9. Update on New Parallel Runway | KR provided an update on the NPR and advised the preliminary civil works are now complete. KR also discussed the topsoil and mulch production which is an excellent option in terms of sustainability.

KR advised the Cross Runway had been closed for important preliminary civil works and has now been reopened. BAC is in the process of moving the White-Bellied Sea Eagle Nest. |
| 10. Master Plan Update | MW provided an update on the 2014 Master Plan and the key challenges of developing the 2014 Master Plan as the passenger numbers at Brisbane Airport continue to grow. |
| 11. Proposed Airport Industrial Park | TR provided an update on the proposed Airport Industrial Park Development and the scope of works involved, including filling and |
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Development

surcharging. TR outlined development intensions for the 23 hectare site and the first two stages of development.

TS enquired about the drainage surrounding this area.

12. General Business

TR explained BAC will be utilizing the existing drain.

HG updated the BACACG on the Airline Customer Advocate who has recently published their first report.

Meeting Close

The meeting concluded 12:31pm
