

Meeting Minutes – Meeting No. 12 / 2012

Brisbane Airport Community Aviation Consultation Group (BACACG)

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| <i>Scheduled date/time</i> | Monday 3 December 2012, 10:10am–12.30pm |
| <i>Place</i> | Brisbane Airport Corporation Head Office, 11 The Circuit, Brisbane Airport |
| <i>Present</i> | Major General Peter Arnison (Chair) Ms Kate Bailey (Community Member) Professor Laurie Buys (Community Member) Mr Paul Coughlan – (BAC) Mr John Crane (Virgin) Ms Nicola Edington (BAC) Ms Helen Ford Allen (Community Member) Ms Helen Gannon (Dept Infrastructure & Transport) Ms Katrina Hicks (Kevin Rudd’s Office) Ms Elissa Keenan (Airservices Australia) Mr Mal Lane (State Department) Mr Mark Pattermore (Brisbane City Council) Mr Simon Penrose (Community Member) Ms Karyn Rains (BAC) Mr Terry Rossito (BAC) Mr Ted Slater (Community Member) Mr Ben Smith (BAC) Mr Jon Stewart (Tourism & Transport Forum for Justin Wastnage) Mr Scott Stone (Commonwealth Government) Mr Mark Willey (BAC) Mr Flyn Van Ewijk (Qantas) Mr Michael Wright (Airservices Australia) <i>Ms Jacinta Messer – (BAC) (BACACG Secretary)</i> <i>Ms Gaynor Sipolis – (BAC) (Minutes Secretary)</i> |
| <i>Apologies</i> | Ms Jackie Cann (Community Member) Mr James Coutts (QLD State Government) Ms Rachel Crowley (BAC) Ms Toni Kasch – (BAC) Ms Julie Saunders – (Qld State Government) <i>The meeting commenced at 10.14am</i> |
| 1. Community Member Pre-meeting | PA – The community members met before the meeting to discuss roles, approaches and terms of appointment. |
| 2. Introduction and welcome | The Chair welcomed special guest Mr Ron Brent, newcomers Flyn Van Ewijk, Nicola Edington and those returning to the BACACG Mark Pattermore, Katrina Hicks and Mal Lane. |
| 3. Confirmation of previous minutes | The Chair signed the minutes of the previous meeting. |
| 4. Actions from meeting held 13/08/2012 | Action #1 – Elissa Keenan to advise Ted Slater regarding the increase of Flight Traffic over the Pinkenba area – <i>complete</i> . Action #2 – Mark Willey to engage in discussion with Real Estate Institute of Queensland regarding implications of providing aircraft noise and flight path information to potential buyers – <i>complete</i> Action #3 – Jacinta Messer to arrange invitation to the new Chairman of Airservices to attend a BACACG meeting in 2012 – <i>ongoing</i> Action #4 – Laurie Buys to send details of low flying aircraft to Airservices for investigation – <i>complete</i> |

Action #5 – Peter Arnison and community members to discuss their position description and role within the community - *complete*

Action #6 – Community members to go through the body scanners at Brisbane Airport - *complete*

Action #7 – Jacinta Messer to circulate information regarding body scanners and airline customer advocate to BACACG group - *complete*

Action #8 – Jacinta Messer to confirm BACACG dates for 2013– *complete*

Action #9 – Jacinta Messer to circulate information regarding Airservices Draft Terms of Reference for Environmental Monitoring Units and request feedback from BACACG members – *complete*

Action #10 – Jacinta Messer to circulate information regarding Airservices Terms of Reference for Noise Abatement Procedures – *complete*

Action #11 – Jacinta Messer to circulate links of the Airservices information fact sheets to the BACACG members - *complete*

5. Regular reporting updates

Community Reports

HFA – Received negative feedback from the community about the Public Pick-Up Area (PPU).

KB – No update.

TS – During his recent visit to the airport found the signage into and out of the Domestic Terminal confusing.

SP – Received negative feedback from the community about the PPU and commented the car park bay lights are sometimes incorrect.

LB – Also received negative feedback about the PPU and has also noticed an increase in aircraft noise particularly today.

TS – Lack of crabs in creek, could this be due to water quality due to NPR works? TS to provide KR with map pinpointing area referred to and she will initiate water quality monitoring.

Aircraft noise complaints

MW - discussed the trends in complaints for the past 13 months and the implications of seasonal weather patterns which result in increased arrival traffic over the community. Daylight savings will also mean business traffic is earlier in the day and an increase in demand is causing more movements (up to 700 daily) is also contributing to an increase in aircraft noise complaints. Additionally, aircraft are now tracking much closer to the centreline and tracking tolerance is quite precise.

Technical Noise Working Group

MW provided an update on the Technical Noise Working Group. Close to issuing a report, majority absorbed in NAP and EK will cover the NAP Review in next BACACG meeting.

Runway Demand Management System (RDMS) and Delays

MW - BAC introduced RDMS on 28 October 2012 to alleviate the delays caused by the increase in demand at Brisbane Airport. The results and benefits of this system were also discussed.

Brisbane Airport Community Activities – feedback and comments

JM - Brisbane Airport representatives recently visited the Nundah Festival and those attending were interested in developments at the Domestic Terminal and the Public Pick-up Area, which was scheduled to open later

that month. Engagement activities for 2013 are now being planned.

BACACG website / community correspondence

JM – BAC received a total of 446 complaints from August to October 2012 and they were mainly complaints about the PPU and suggestions to improve this area. Other items of feedback were regarding the car park, the BAC website and ISS Traffic Officers.

**6. Special Guest
Speaker – Aircraft
Noise Ombudsman**

RB – Ron Brent discussed how the Aircraft Noise Ombudsman office operates and the importance of providing honest clear and comprehensive information to the community about aircraft noise. He continued to commend Brisbane Airport which has established itself as a leader in communicating and engaging with the community about aircraft noise. Mr Brent also advised that on some occasions understanding why aircraft noise is generated is as important to a client as stopping the aircraft noise.

The ANO office can provide an independent assessment of the information and responses Airservices may have already provided to clients. One of the major achievements of the ANO was the noise abatement procedures review and a number of proposals identified that may potentially improve noise outcomes. Mr Brent also suggested BAC should count the number of clients in the aircraft noise complaints rather than the number of complaints.

**7. Real Estate Institute
of Queensland
Update**

BS - BAC has entered into a partnership with the Real Estate Institute of Queensland with the aim of making flight path information readily available to potential home buyers. The partnership will involve links to BAC's flight path information software on the REIQ website.

A demonstration was provided showing the group the links on the REIQ website.

8. Public Pick-up Area

BS - BAC identified a need to separate the vehicles dropping off passengers and those picking-up passengers. In doing so BAC created the Public Pick Up Area (PPU). Key issues were the distance and the complexity of the route from the Domestic Terminal to the PPU. After listening to the feedback from the community BAC decided to turn the PPU into a vehicle waiting area and passengers can once again be picked-up from the Departures / Pick-up Road. BAC is now working towards a long term solution.

**9. Report on CACG
Meeting**

LB – attended the CACG meeting on 18 September. HG presented an overview and update on the various committees. Noise mitigations information was very valuable to all groups and an Airport Watch Program was discussed.

LB - came away pleased that she is part of this group and with no recommendations to change the BACACG. LB praised BAC for doing a great job of running community information sessions.

HG commented that there were various levels represented at meeting and she is happy to provide a report for circulation to the group.

**10. Airservices
Environmental
Monitoring Unit
Review – Update**

EK - Elissa Keenan provided an update on the Environmental Monitoring Units (EMU) review and advised the review is close to completion. The report recommends the EMUs remain in their currently location except for the Nudgee unit, which is proposed to be moved to the Sandgate / Brighton area.

11. Update on New Parallel Runway

PC – Provided an update of the New Parallel Runway and advised they are currently running ahead of time due to the good weather.

12. Development Updates

TR - Cavalia will be performing at Brisbane Airport (behind DFO) 5 March to 28 April 2013. The show will feature 40 to 45 horses and seating capacity of 2,000. BAC will develop a traffic management plan for this event because performance times sit just outside the peak times.

13. General Business, including proposed 2013 meeting dates

PA - February 2013 was confirmed and there are no expected changes to the 2013 BACACG dates unless otherwise advised.

Meeting Close

The meeting concluded 12:35pm
