

Meeting Minutes – Meeting No. 10 / 2012

Brisbane Airport Community Aviation Consultation Group (BACACG)

<i>Scheduled date/time</i>	Wednesday 20 June 2012, 10:00am–12.30pm
<i>Place</i>	Brisbane Airport Corporation Head Office, 11 The Circuit, Brisbane Airport
<i>Present</i>	<p>Major General Peter Arnison (Chair) Ms Kate Bailey (Community Member) Mr John Crane – (Virgin Australia) Professor Laurie Buys (Community Member) Ms Jackie Cann (Community Member) Mr Ted Slater (Community Member) Mr Simon Penrose (Community Member) Ms Wendy Bourne (BCC) Mr Andrew Macpherson – (QLD State Government) Mr Andrew Sellick – (Qantas Airlines) Mr Mark Willey – (BAC) Ms Elissa Keenan (Airservices Australia) Mr Michael Wright (Airservices Australia) Ms Helen Gannon (Dept Infrastructure & Transport) Mr Scott Stone (Commonwealth Government) Ms Rachel Crowley (BAC) Ms Maaike van de Windt <i>Ms Jacinta Messer – (BAC) (BACACG Secretary)</i> <i>Ms Toni Kasch – (BAC) (Minutes Secretary)</i></p>
<i>Apologies</i>	<p>Ms Helen Ford Allan (Community Member) Mr Paul Coughlan – (BAC) Mr Andrew Curthoys (QLD State Government) Julieanne Alroe (BAC) Jon Stewart (Tourism & Transport)</p>
	<i>The meeting commenced at 10.05am</i>
1. Introduction and welcome	The Chair advised there are no new members. The Chair introduced the new BACACG Secretary.
2. Confirmation of previous minutes	The Chair signed the minutes of the previous meeting.
3. Actions from meeting held 28/11/2011	<p>Action #1 – BACACG Secretary to add the Curfew Review as a standing agenda item for future meetings – <i>completed</i></p> <p>Action #2 – Scott Stone to provide a Curfew Review process update - <i>completed</i></p> <p>Action #3 – The next meeting may be bought forward to better align with the Curfew Review –<i>advised meeting should remain at existing date.</i></p> <p>Action #4 – BAC and Airservices Australia to provide a detailed report on noise complaint data at the next meeting – <i>agenda item</i></p> <p>Action #5 – Elissa to give a summary of how the Noise Complaint and Information Service works and what the process it – <i>agenda item</i></p> <p>Action #6 – Paul Coughlan to share 'lessons learned' from Community Focus Groups (during NPR) with Scott Stone – <i>future agenda item</i></p>

Action #7 – Mark Willey to review Lomandra Drive drainage issues with his team - *complete*

Action #8 – Secretary to send the BACACG members a soft copy of the BACACG Annual Report – *complete*

Action #9 – Secretary to forward the draft noise mitigation brochure to LB, JC and PA for their review – *complete*

Action #10 – Erin to send the BACACG an email when the Flight Path Info Software has been upgraded – *Kiosk complete. Online software ongoing*

Action #11 – BAC to follow up Yvette D’Ath re: BACACG representative from the electorate of Petrie – *ongoing*

4. Regular reporting updates

Community Reports

LB – Mentioned meeting with BAC regarding Community Engagement.

JCRANE – supported the communication approach to community engagement and stressed the importance of managing the issues, not trying to eliminate them.

JCAAN – Reported an increase in the interest regarding the Curfew Review.

TS – Community groups interested in drainage and U-turn issues on Lomandra Drive and Qantas Drive.

KB – Advised Ted Slater could petition the state government to get additional signage for Lomandra and Qantas Drive.

TS – Reporting on increase in flights and why the “dog leg” occurs over Pinkenba village.

EK – Reviewing and will report back to TS when further investigation has occurred.

SP – reported Earnshaw State College recently won a Global Challenge which is an award for outstanding achievement.

Aircraft noise complaints

MW – Presented complaint for February 2012 and identified a significant number of complaints from a small group of people in Wynnum. ASA & BAC Will investigate further on this particular matter.

EK – ASA are looking to provide better public reports on noise complaints.

Heppleston Complaint

MW – Presented the Heppleston complaint and BAC response.

EK – ASA to send response, with a copy to BACACG.

MW – BAC is pushing for Mandatory Disclosure by Real Estate Agents of aircraft noise issues to prospective property buyers.

SS – While the Commonwealth supports this notion it understands the difficulty for State Governments. Real Estate Agents simply need to direct potential buyers to airport websites for information.

AM – Advised this is an ongoing process. Very expensive to apply to Property Titles.

MW – BAC will attempt to engage with the REIQ to inform agents about

noise issues.

Technical Noise Working Group (TNWG)

MW – TNWG examines the trends, curfew process and current noise abatement procedures and considers any additional noise abatement procedures. Also engages with Airlines about current airline policy regarding the departure process. Explores challenges associated with Noise Abatement issues and recognizes the solutions to matters such as these may take a long time.

Brisbane Airport Community Information Session

JM - Brisbane Airport Corporation held a Community Information Session on Saturday 12 May 2012 at Tarragindi Bowls Club. Between 75 – 80 people attended this session. The majority of participants wished to discuss aircraft noise and flight paths, domestic terminal upgrades and the New Parallel Runway.

The next Community Information Session will be held on Saturday 20 October in the Hemmant / Murrarie area.

JCRANE – Supported trends showing a desire for noise sharing and to determine the collective view of the community regarding noise sharing.

BACACG Website / Community Correspondence

JM – Presented a report showing a comparison between the complaints received Mar – May 2011 and those received Mar – May 2012.

BAC will respond to concerns of S Burton who lodged a complaint regarding aircraft noise.

5. Curfew inquiry update

SS informed the group a Curfew Review Steering Committee is in the process of being established and added that while the Committee will review the situation it will not make the final decision.

The Federal Minister will make an announcement regarding the review and it is expected that ample opportunity will be available for the public to comment.

An issues paper is being drafted to assist members of the community to better understand the curfew review process. It is expected that the announcement will be made in around three weeks and the formal process will then begin.

LB – Queried if a community representative will be on the committee.

SS – Indicated that that this is not currently planned.

6. Summary of How Noise Complaint and Information Service Works

EK – Presented information relating to Noise Complaint Information Service (NCIS). NCIS is the main interface of aviation with the community regarding aircraft noise. NCIS is moving towards issues analysis and opportunities to make changes.

JCRANE – Advised since the appointment of the Noise Ombudsman, Air Services has been seeking to improve the noise issues in the community.

EK – Presented the Noise Abatement Procedure (NAP) Review detail and requested comment from Group members. The review considers the compliance of procedures and the effectiveness of those procedures. EK requested feedback on the scope of the review be sent to Air Services by 27 June 2012.

The Chair raised the prospect of inviting the new Chairman of Air Services Australia to a BACACG meeting later this year.

EK agreed to follow up.

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| 7. BAC Noise Document – “Above and Beyond” | <p>MW – Provided a copy of “Above and Beyond” to the BACACG. The document examines how and why noise is generated and the initiatives BAC has taken, or is working on, to minimize aircraft noise. BAC will continuously update the document noting that while it does not answer all technical questions, it shows the determination of the BAC and the industry to continually improve noise abatement issues.</p> <p>JCRANE – Complimented the effort that has gone into this document and advised Virgin is circulating it internally.</p> |
| 8. New Parallel Runway Project update | <p>MW - No update provided. The update of the NPR will be an agenda item at the upcoming meeting.</p> |
| 9. 2013 Runway Project Upgrade | <p>MW – Advised the group of the Runway Overlay Project. The main airport runway project has only been over-layer once since construction in 1988. A staging plan is being implemented. An information sheet will be produced for this project.</p> |
| 10. General Airport Construction / Domestic Terminal | <p>MW – Presented an update of the construction work at Brisbane Airport. This includes Domestic Terminal and Apron expansions, a Mazda vehicle distribution facility, the Australian Federal Police Headquarters, Qantas Maintenance Hangar Two upgrades. This will ensure the Hangar Two can service 737 aircraft.</p> <p>In addition Brisbane Airport is developing a new Qantas Catering facility, Australian Air Express Facility, Shell Service Centre, Qantas link Lounge, a Department of Defence warehouse, the new road works for the Qantas and Lomandra Drive intersection and outlined the new Route 369 bus service.</p> |
| 11. Economic Importance – Key Messages | <p>RC – To prepare for the upcoming curfew review, BAC has sought to gain a better understanding of the value and community perceptions of the airport through a community survey.</p> <p>Rachel presented the findings in summary and indicated that the report will be circulated once finalized.</p> |
| 12. Key Messages from BAC Reputation Survey | <p>RC - TNS report found that nine out of ten people living in Queensland visited the airport in the past two years. A disappointing result was that most were unaware of the significant amount BAC invests into sponsorships in the community and little awareness of the Brisbane Airport Community Information Sessions.</p> |
| 13. Next meeting | <p>The next BACACG meeting is currently indicated for 6 August 2012. Following discussion, it was decided to revert to the original date of 13 August 2012.</p> |

Meeting Close

The meeting concluded 12:35pm

Major General (Retd) P. Arnison
Chairman, BACACG

Date